

# Hubble “Make the Switch” Promotional Offer Terms and Conditions

## **Eligibility**

All information on how to participate in “Make the Switch” Promotional Offer shall form part of these Terms and Conditions.

By participating in the “Make the Switch” Promotional Offer, the purchaser agrees to be bound by and to comply with these Terms and Conditions. Noncompliance with or breach of these Terms and Conditions may disqualify the subscriber at any stage of the “Make the Switch” Promotional Offer, and the complimentary subscription service may be forfeited, withheld, withdrawn, or reclaimed.

The “Make the Switch” Promotional Offer is open to both new and existing customers of Hubble Pte. Ltd. in Singapore in 2023 only. Customer has to be a Singapore registered entity.

- New customers are defined as customers who have never subscribed to Hubble Platform service or have not subscribed to Hubble Platform service within the last 24 months or have not enquired for quotation over the last 2 months.
- Existing customers are defined as customers who have yet to subscribe to any of the mentioned system(s) as defined in the promotional offer.

## Hubble “Make the Switch” Promotional Offer Rewards

- Applicable for New Customers
  - Eligible for a one-time 6 months free subscription service with a valid purchase of at least one advertised system for a minimum subscription period of 12 months.
- Applicable for Existing Customers
  - Eligible for a one-time 3 months free subscription service with a valid purchase of at least one advertised new system for a minimum subscription period of 12 months.

The purchase order must be received by Hubble during the relevant period stated in the section under Validity of Hubble “Make the Switch” Promotional Offer.

Hubble accepts no responsibility for any late, lost, or misdirected purchase orders, including purchase orders not received by Hubble or delays in the delivery of the purchase orders due to technical disruptions, network congestion or any other reasons.

### **Validity for Hubble “Make the Switch” Promotional Offer**

This Promotion is valid from 30 January 2023, 09:00 (GMT+08:00) to 30 April 2023, 18:00 (GMT+08:00), unless otherwise stated by Hubble.

This Promotion is applicable only for purchases made through our direct sales channels and only valid for the first subscription purchase. Each eligible customer must purchase at least one system as advertised in the promotional material with a minimum subscription period of 12 months to qualify for this Promotion. This Promotion is not valid in conjunction with other promotions or discounts.

### **Redemption of Free Subscription Months under Hubble “Make the Switch” Promotional Offer**

The subscription service must be activated by 30 April 2023, 18:00 (GMT +08:00) in order to redeem the free subscription month(s) awarded.

Redemption of free subscription months under Hubble “Make the Switch” Promotional Offer is neither refundable nor exchangeable for cash or credit.

The redemption of this Promotion is not to be used in conjunction with other promotions. The complimentary subscription month(s) from the Promotion is not transferable. Unused balances of the redemption subscription months will not be refunded.

Hubble reserves the right to revoke the complimentary subscription month(s) awarded to the purchaser or demand equivalent compensation value of the complimentary subscription month(s) awarded to the purchaser in the event that there is no payment transaction or the payment transaction is cancelled or reversed at any time by any party for any reason, or if the purchaser fails to effect due payment for the purchase order or for any other reason as Hubble may determine at its discretion.

By accepting the complimentary subscription month(s), the purchaser agrees to indemnify, release and hold harmless each of Hubble, its investors, affiliates, directors, officers, employees and representatives against any and all losses, rights, claims, actions and damages arising from the use of Hubble Platform.

Please note that – except otherwise stated in this document – all services acquired under the “Make the Switch” Promotional Offer are subject to the respective countries’ Terms and Conditions of Sale as follows:

Singapore: <https://hubble.build/terms-and-conditions/>

By completing your purchase, you confirm that you have read, understood, and accepted these standard Terms and Conditions.

Participating systems may be added or deleted from the promotional materials at any time. Hubble reserves the right to restrict, suspend, modify, or substitute the Free Subscription Month(s) under Hubble “Make the Switch” Promotional Offer at any time without notice.

### **Notice of Changes**

Changes to these Terms and Conditions will be posted on our Hubble “Make the Switch” Promotional Offer materials and will be effective immediately unless stated otherwise.

Hubble is under no obligation to notify members of changes except by posting on our Hubble “Make the Switch” Promotional Offer materials.